

# ***ROBINSON***

## **LUMBER COMPANY, INC.**

### **FLOORING DIVISION**

4000 Tchoupitoulas Street

New Orleans, LA 70115

Ph: (800) 874-1165 Direct: (504) 896-6145

Fax: (504) 897-0820

August 13, 2008

Attention: Distributors, Dealers, Installers, Contractors, Designers, Homeowners

#### Important information about 5" wide (and wider) flooring

There is added risk of movement after installation of 5" wide (and wider) flooring in all species. As with all wood flooring, proper acclimation prior to installation is an important step in minimizing movement after installation. We recommend closely following the installation instructions of the National Wood Flooring Association (NWFA).

Movement in service depends on conditions unique to each installation. Movement in some installations may exceed the end user's expectations. It is very important that the final customer is made aware of movement risk especially in wide flooring.

Robinson Lumber Company, Inc. guarantees that its flooring, including 5" wide (and wider), is properly dried and milled to meet strict specifications. In service movement, should it occur, is beyond the control and responsibility of Robinson Lumber Company, Inc. If the buyer is not willing to accept this responsibility, we recommend purchasing a narrower width.